CHC52021 DIPLOMA OF COMMUNITY SERVICES

CRICOS Course Code: 114410A
Duration: 101 weeks (80 weeks study & 21 weeks holidays)
Study Mode: 13.5 hours face-to-face on campus and 6.5 hours online per week.

COURSE DESCRIPTION

This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities.

TARGET GROUP

- Individuals seeking to pursue a career in a Community Services Industry
- Individuals seeking to enhance their current skills
- Individuals seeking to pursue a higher education qualification

ENTRY REQUIREMENTS

- Must be at least 18 years of age or older at course commencement.
- Students must have completed Australian Year 12 or equivalent or have completed an AQF Certificate IV or relevant qualification.
- An overall valid academic IELTS score of at least 6 or equivalent with no band less than 5.5 unless exempted (please refer to the DOHA website for Acceptable English Evidence and Exemptions); or an English proficiency of Advanced level from an approved ELICOS provider; or have completed Certificate IV level course in an Australian RTO within the last 2 years; or have successfully passed Western Sydney College's English Placement Test.
- For Packaged courses, student must (successfully) complete the lower qualification to progress to the higher qualification..
- International Students must meet the Student Visa (SC500) requirements.

CAREER OUTCOMES

Community Care Manager, Coordinator of Volunteer Work, Team Leader, Community Service Worker, Community Development Worker

FUTURE PATHWAY

Students who complete this course may wish to continue their education into the CHC62015 Advanced Diploma of Community Sector Management or higher education qualifications in community services management.

UNITS OF COMPETENCY

CORE UNITS	
CHCCCS004	Assess co-existing needs
CHCCCS007	Develop and implement service programs
CHCCCS019	Recognise and respond to crisis situations
CHCCSM013	Facilitate and review case management
CHCDEV005	Analyse impacts of sociological factors on people in community work and services
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS003	Maintain work health and safety

ELECTIVE UNITS	
CHCPOL003	Research and apply evidence to practice
BSBPEF401	Manage personal health and wellbeing
CHCCSL002	Apply specialist interpersonal and counselling skills
CHCDIV003	Manage and promote diversity
CHCMGT003	Lead the work team
CHCPRP001	Develop and maintain networks and collaborative partnerships
BSBTWK503	Manage meetings
BSBPEF502	Develop and use emotional intelligence